



## RELIABLE RECALL, FIELD ACTION, AND ALERT SAAS SOFTWARE

### ELIMINATE MANUAL RECALL PROCESSES

Is your company currently making calls and using manual processes to conduct and track your product recalls?

With legal risks and regulatory reporting, there's just too much at stake— consumer safety and your company's welfare.

**Let TRIEVR Recall Management's intuitive and easy to use SaaS based recall management platform streamline your recall process, while saving your company thousands of dollars.**

  
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TRIEVR Recall Management is an on-demand easy to use customizable Software as a Service (SaaS) based dedicated recall management platform that eliminates the need and corresponding risks of manually conducting product recalls. Our platform automates a recall's tedious steps, improves communication and response times, and is purely focused on handling product recalls quickly and efficiently. Through TRIEVR's dedicated GxP compliant recall platform, medical device, pharmaceutical, food, and chemical companies can improve the recall process, increase response rates, and document and communicate effectively with all stakeholders.



## FEATURE RICH RECALL TECHNOLOGY

- REAL-TIME DASHBOARD
- SMS
- LIFETIME DOCUMENT STORAGE
- TEMPLATES
- IMPORT AND UPLOAD DATA
- AUTO ALERT REMINDERS
- ONLINE COLLABORATION
- CALL CENTER
- CONSUMER HOTLINE
- RETURN KITS
- NO RESPONSE MAILERS

CONNECTING YOUR BUSINESS TO THE RECALL PLATFORM RESOURCES YOU NEED

## Recall dedicated platform at work for you

The combination of operational challenges and increasingly aggressive safety regulations is leading to increased product recalls and enforcement actions across all industries. While some of the most publicized product recall cases are from well-known brands, one-third of product recalls are from companies with five or fewer employees.

TRIEVR Recall is an intuitive and easy On-Demand Recall Management SaaS based Platform that eliminates common mistakes and wasted time manually conducting recalls and simplifies the recall process without having to invest in heavy and expensive product management platforms.

As an on-demand platform, TRIEVR is loyal and devoted to just your recall needs. There are no contracts.

As a cost efficient GxP compliant platform, TRIEVR Recall safely and securely streamlines the management of recall workflow and tracking with all departments and stakeholders, by using automated communication and collaboration tools that you control. We also provide free training, set-up, live chat, phone and email support.

## OUR HISTORY

Our company, was developed from the 30 years of experience acquired serving the pharmaceutical and medical device industry through TRIEVR.com, our request management system formed in 2014, and Remetrex our complaint management system which launched in 1991. While serving the top pharmaceutical companies in the world, we discovered that many companies were manually conducting recalls creating havoc on their teams and their bottom lines while overpaying for bloated software. From the technical backbone of TRIEVR.com, TRIEVR Recall Management launched in 2020.



# flexible solutions for your recall needs

## MAKE EVERY RECALL SWEAT-FREE WITH OUR FULL-SERVICE, SELF SERVICE, OR HYBRID SOLUTIONS

Product recalls affect all industries, and trying to coordinate your recall with multiple third parties using manual processes like phone, email and spreadsheets, while preventing common mistakes and missed deadlines can be a challenge.

TRIEVR Recall Management is your true defense shield, when conducting a recall. From initiation, managing, documenting, tracking and communicating, TRIEVR'S on-demand SaaS recall management platform eliminates mistakes commonly created when relying on manual processes. We offer multiple recall deployment solutions to best suit your needs.

**Full-Service** – We can completely set you up and manage the entire process by loading all information and managing your data, and much more

**Self-Service** – We train you on how to use the platform and you take it from there

**Hybrid** – We can completely customize the approach to best fit your needs

## AUTOMATES THE MOST TEDIOUS STEPS OF RECALLS

- ✓ Recall Templates
- ✓ Auto Deadlines
- ✓ Auto Alerts
- ✓ Auto Groups Recalls with Corresponding Communications
- ✓ Mass Upload/Import Data
- ✓ \*Toll Free Hotline
- ✓ \*No Response Mailers
- ✓ Track Human Response Time
- ✓ Track Process
- ✓ Collect, Store & Analyze Data
- ✓ Multi-Lingual
- ✓ \*Custom Return Kits
- ✓ \*First Response Mailers



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## ELIMINATE MISTAKES MANUALLY CONDUCTING RECALLS

TRIEVR'S Recall Platform automates the most tedious steps of your recall. Gone are the days of using and tracking emails, spreadsheets, and documents.



## DEDICATED RECALL PLATFORM

TRIEVR is a simple to use platform that purely focuses on handling recalls.

TRIEVR's improves the recall process, increases response rates, and documents and communicates with all stakeholders quickly and efficiently.

## OUR PARTNER ALLIANCE

We understand there are many moving parts in an event of a recall, field action, or alert, and TRIEVR is proud to have joint marketing and operation agreements with the following select partners:

Interactive Research Communications (iRc)  
Mendtronix , Inc.

[WWW.TRIEVRRECALLMANAGEMENT.COM](http://WWW.TRIEVRRECALLMANAGEMENT.COM)